

## Appendix III

### **Enforcement Action Carried out Under the Licensing Act 2003 01 July 2019 – 30 September 2019**

Total Number of Inspections	51
Number of Warning Letters	3
Number of Premises advised	24
Number of simple cautions	1
Number of suspension notices	22
Licence lapsed*	0
'Dead' Suspensions**	3
'Live' Suspensions***	19
Under determination	01

\*Licences are deemed lapsed in circumstances where the licence holder no longer exists e.g. a company has gone into liquidation.

\*\*A 'dead' suspension is where the premises is closed but there is no evidence to suggest that the licence holder is still in existence. If the licence holder returns to the premises the outstanding fee will have to be paid in order for the licence to be resurrected.

\*\*\*A 'Live' suspension is where the premises is still trading and can now no longer carry on licensable activities until the licence fee has been paid.

## Number of complaints received between 01 July 2019 – 30 September 2019

### Outcome Code

**No action possible** - Complaint unsubstantiated

**Resolved Informally** - Complaint justified but not statutorily actionable - informal action taken results in satisfactory outcome.

**Resolved / Compliance** - Complaint justified and statutorily actionable; formal or informal action taken results in satisfactory outcome.

**Unresolved** - Noise not reduced or controlled, nor have preventive measures to prevent recurrence been implemented.

Total number of complaints: 17

Details	Time	Date	Outcome	Ward
Crowne Plaza London, Blackfriars House, 19 New Bridge Street, London, EC4V 6DB				
Hotel resident called to complain about band in street	22:25	12/07/2019	No action possible	Castle Baynard
Jamie's Wine Bar and Restaurant, 36 Tudor Street, London, EC4Y 0BH				
Music noise from venue	02:02	14/07/2019	Case still in progress	Castle Baynard
Lino, 90 Bartholomew Close, London, EC1A 7BN				
Please see report	23:50	03/08/2019	Resolved informally	Farringdon Within
London Cocktail Club, Basement Retail Unit, 206-210 Bishopsgate, London, EC2M 4NR				
Music from London Cocktail Club	21:05	18/09/2019	Resolved informally	Bishopsgate
Northbank Restaurant, 1 Paul's Walk, London, EC4V 3QH				
Noise coming from the restaurant has been a recurring issue since I started living in the flat in 2011. I have once made a formal complaint to City of London Public Protection back in 2016 about noise of a similar nature.	15:00	27/08/2019	Resolved informally	Queenhithe
Patch, 58-62 Carter Lane, London, EC4V 5EA				
Noise from patrons outside	00:41	06/07/2019	Resolved informally	Farringdon Within
Premier Inn, Offices, Dewhurst House, 24-30 West Smithfield, London, EC1A 9HB				
late night use of court yard	15:22	30/07/2019	Resolved informally	Farringdon Without
Revolution, Retail Unit, 1 America Square, London, EC3N 2LS				
Noise from cars leaving location.	04:11	27/08/2019	No action possible	Tower
Schroder Investment Management Ltd, 1 London Wall Place, London, EC2Y 5AU				
Maintenance work in Schrodgers	14:10	14/09/2019	Case still in progress	Bassishaw
Shaws Booksellers, Shaws Booksellers Public House, 31-34 St Andrew's Hill, London, EC4V 5DE				
music from Shaws pub disturbing resident	23:13	28/09/2019	Case still in progress	Castle Baynard
The Butcher's Hook and Cleaver, The Butcher's Hook And Cleaver Public House, 61 West Smithfield, London, EC1A 9DY				
Noise disturbance from loud, live music	21:59	27/07/2019	No action possible	Farringdon Within
The Cockpit, The Cockpit Public House, 7 St Andrew's Hill, London, EC4V 5BY				

Reported The Cockpit makes delivery noises at 6.am and also Rudds, Queen Victoria St does the deliveries at 7am also on St Andrew's Hill.	16:02	06/08/2019	Resolved informally	Farringdon Within
The Lamb and Trotter, 6 Little Britain, London, EC1A 7BX				
Caller has been woken due to late night deliveries taking place at the Lamb and Trotter. He has advised since they opened this year, they have deliveries at 3am - 6am on a regular bases. During this time, they are rolling kegs on the floor and slamming a metal gate.	09:41	24/09/2019	Resolved informally	Aldersgate
The Ned, The Ned Hotel, 27 Poultry, London, EC2R 8AJ				
Loud music/bass from rooftop pool party	00:00	03/08/2019	Resolved informally	Walbrook
Loud music/bass from rooftop pool party	19:00	03/08/2019	Resolved informally	Walbrook
The Rack & Tenter, Rack And Tenter Public House, Tenter House, 45 Moorfields, London, EC2Y 9AE				
Rack and Tenter beer garden.	22:44	01/08/2019	Resolved informally	Coleman Street
The Shakespeare, The Shakespeare Public House, 2 Goswell Road, London, EC1M 7AA				
Noise from outside Shakespere pub on corner of Fann st and Aldersgate st	11:17	17/07/2019	Resolved informally	Cripplegate
Large group of customers chanting and singing inside and outside of Shakespeare Pub.	22:02	13/09/2019	Case still in progress	Cripplegate